

Welcome Back!

To Our Valued Patients,

Life has been anything but normal and we sincerely hope you and your family are in good health. We are happy to inform you that we are now able to once again provide dental care for you and your family. The Ministry of Health has lifted the restrictions placed back in March. While many things have changed since then, one thing has remained the same: our commitment to your health and safety.

Our office is currently open with updated hours. You may contact our office to schedule appointments or if you have questions. Our office has always adhered to strict infection control standards and in order to keep us all protected during this pandemic and in the future, we have updated our safety protocols.

When we see you at your next appointment, things will be a little different:

- We will ask screening questions before your appointment and you will be asked those same questions again once you arrive at the office. If your answer is **YES** to any of the screen questions **PLEASE NOTIFY OUR STAFF IMMEDIATELY**.
- You may be asked to wait outside our office or in your car and call us when you arrive. In this event, you may wait for a call back to let you know when you can enter the office.
- Masks are now mandatory inside the clinic and we ask that you wear a mask at all times until asked to remove it for your procedure.
- You will be asked to use hand sanitizer when you enter the clinic.
- We will measure your temperature upon arrival.
- Our waiting room will no longer offer magazines or other shared items since those items are difficult to fully disinfect.
- Appointments will be spaced out to allow for physical distancing between patients. That might mean less flexibility for scheduling your appointment, but it will also reduce the number of patients in the reception area at any one time.

Rest assured, all these procedures are designed to create the safest environment for you, other patients and our team. We look forward to seeing you again. If you have any questions, please let us know. To make an appointment, please call us at (905)574-2007 or email our office at yourareadental@live.ca

Thank you for patience and loyalty throughout this ordeal. We value your trust and look forward to welcoming you back!

Sincerely,
The Team at Your Area Dental Office